



INTERNATIONAL UNIVERSITY OF SARAJEVO

INTERNACIONALNI UNIVERZITET U SARAJEVU

FACULTY OF BUSINESS AND ADMINISTRATION

- DEAN -

Document: IUS-FBA-07- 151 /2018

Date: 22.01.2018

In accordance to Article 71 of the Law on Higher Education and Article 28 of the Book of Rules for Second Study Cycle, Dean of the Faculty of Business and Administration issues the following

ANNOUNCEMENT

I

Student of the second cycle study program of *Management* **FERDA GÜRSEL** will defend her master thesis titled: **“THE IMPACT OF STRATEGIC MANAGEMENT ON CUSTOMER SATISFACTION IN FOOD SERVICE QUALITY IN CANTON SARAJEVO”** at the Faculty of Business and Administration on January 30th, 2018 at 11:00 a.m.

II

Defense of the master thesis is open for the public.

D E A N

Prof. Dr. Sencer Yeralan

Dostavljeno:

1. Članovi komisije
2. Student
3. Studentska služba
4. a/a



INTERNATIONAL UNIVERSITY OF SARAJEVO
INTERNACIONALNI UNIVERZITET U SARAJEVU

FAKULTET MENADŽMENTA I JAVNE UPRAVE
- D E K A N -

Broj: IUS-FBA-07- 151 /2018

Datum: 22.01.2018

U skladu sa članom 71. Zakona o visokom obrazovanju u Kantona Sarajevo i članom 20. Pravila studiranja drugog ciklusa studija na Internacionalnom univerzitetu u Sarajevu, Dekan Fakulteta menadžmenta i javne uprave, izdaje sljedeće

OBAVJEŠTENJE

I

Student drugog ciklusa studijskog programa Menadžment **FERDA GURSEL**, branit će završni magistarski rad pod nazivom: **“THE IMPACT OF STRATEGIC MANAGEMENT ON CUSTOMER SATISFACTION IN THE FOOD SERVICE QUALITY IN CANTON SARAJEVO”** - dana 30.01.2018. godine u 11:00 sati na Fakultetu menadžmenta i javne uprave.

II

Obrana magistarskog rada je javna.

D E K A N

Prof. Dr. Sencer Yeralan

Delivered:

1. Defense Committee
2. Student
3. Student Services
4. a/a