

## General Overview of On-line Student Survey for Fall Semester 2020

The student survey was administered in accordance with the Law on Higher Education, Article 12 (3), (4)<sup>1</sup>, (Evaluation of Work of the Academic Staff), and IUS internal rules, which derive from the aforementioned Law. The Student Survey is obligatory for all higher education institutions.

During Fall Semester 2020, due to the circumstances caused by the Covid-19 pandemic, the epidemiological situation required continuation of remote teaching and learning but some lessons were held in hybrid mode of delivery.

QA Office used all available channels to advertise the survey: Student and Career center, social media, official web page, and directly via professors. **The survey ran from 4 to 12 February, 2020.**

### *Student Survey Purpose*

In times of crisis it is very important to obtain information on how IUS students are learning. Besides the obvious and law-required purpose of evaluation teaching quality, QA Office was of an opinion that the Student Survey during pandemic situation has some additional objectives.

These are as follows:

- to improve future online teaching and learning,
- to understand how well students adapt and engage,
- to inform further decisions of IUS management.

Survey questions were put together with online teaching and learning in mind and how well IUS responded to the continuation of Covid-19 situation. In this process QA Office consulted IUS Student Parliament (SPIUS), higher management and academic staff who provided timely and constructive feedback. QA Office team members discussed the most optimal ways of conducting the survey. QA also sought advice from IUS IT University Center.

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<sup>1</sup> **Article 112 (Evaluation of Work of the Academic Staff)**

(1) At the end of each academic year, the institution of higher education is obliged to evaluate work of the academic staff, or the success of realization of the curricula.

(2) Evaluation of work of each academic staff member is to be carried out in accordance with the Statute of the institution of higher education by the institution as well as by students.

**(3) The institutions of higher education are obliged to carry out a students' evaluation survey on the academic staff performance after the end of each semester, or after the completed teaching cycle for the subject taught.**

**(4) Evaluation must evaluate: lecture quality, student-academic staff interaction, correctness of communication, teacher's attitudes towards students attending the teaching activities and at assessments, availability of suggested reading material, attendance and punctuality of the teacher, along with other criteria which are defined in the Statute.**

(5) The institution of higher education by a specific act determines the procedure for evaluation of the academic staff performance, the content of survey forms, the manner of conducting the evaluation, grading criteria for the evaluation, as well as adequate measures for the academic staff who received negative evaluation for two consecutive years.

(6) The evaluation of the academic staff performance is an integral process of establishment the quality assurance system, or self-control and internal quality assurance.

(7) Results of the evaluation of the academic staff performance are to be adequately analyzed by the institution of higher education, and the decision of the head of the organizational unit about the employee's work performance is an integral part of the personal file of each member of academic staff.

### Student Survey Results

Overall 38.70% of all students took part in the survey in all three cycles of study (2.3% less than last semester). On the other hand, students provided a much more, and, more detailed comments.

Students graded IUS teaching quality at IUS with an overall grade of 3.56 (on the scale 0-4).

Fall 2020	IUS	FASS	FBA	FENS	FLW	FEDU
Participation Rate	<b>37.6%</b>	42.0%	40.8%	31.4%	54.4%	55.3%
Avg. student satisfaction with courses taught	<b>3.56</b>	3.61	3.64	3.43	3.73	3.90
Number of courses evaluated	<b>233</b>	81	44	83	17	8

IUS institutional response to Covid-19 pandemic and support to students was graded with an average grade of 3.56 (on the scale 0-4), which is slightly higher than previous semester.

