

General Overview of Student Survey for Spring Semester 2020

During Spring Semester 2020, due to the circumstances caused by the Covid-19 pandemic, many universities around the world switched to emergency remote teaching. IUS was no exception in this regard. The epidemiological situation required fast and coordinated measures to be taken in all aspects of the university operations. Following the Canton Sarajevo government authorities' recommendations from mid-March 2020 all IUS educational activities were transferred to online platforms to provide students with uninterrupted education, yet in the safe environment of their homes.

Following the decision of IUS management regarding transfer to online lessons mode of delivery, IUS Quality Assurance Office (QAO) also had to react quickly and to adjust to the "new normal". So, the student survey, which in previous four years had been conducted *in pen and paper method*, was done online. Students were given the opportunity to fill out online forms at home, and express their opinion and suggestions for improvement on learning of teaching at IUS during Spring Semester 2020.

In times of crisis it is very important to obtain information on how IUS students are learning in case we are faced with similar situation in the future. Besides the obvious and law-required purpose of evaluation of the teaching quality from students perspective, QAO was of an opinion that the Student Survey during pandemic situation also had to have some additional objectives. These are as follows: future improvements in online learning, to understand how well students adapt and engage to the new normal and IUS crisis management improvements. Therefore, the Survey questions were put together with online teaching and learning in mind and how well IUS responded to the Covid-19 situation. In the process of the survey preparations, QA Office consulted IUS Student Parliament (SPIUS), higher management and academic staff who provided timely and constructive feedback.

The survey ran from 18 to 22 May, 2020, without any major irregularities. 41.5% IUS students' body in all three cycles of study took part in the survey.

IUS Students evaluated the quality of teaching, course design and content, and the organization and coordination of online classes in general. Students also had an opportunity to reflect on the IUS support during pandemic, in dealing with COVID 19 epidemiological situation and transition to online teaching.

FALL 2019 (Scale 0-4)

IUS average: 3.40 Participation: 64% Survey Mode: Pen and Paper			
Faculty	grade	No. of evaluated courses (I and II cycle)	participation
FASS	3.46	71	65%
FENS	3.34	94	62%
FBA	3.51	38	65%
FLW	3.28	13	76%

SPRING 2020 (Scale 0-4)

IUS average: 3.47 Participation: 52% Survey Mode: Online			
Faculty	grade	evaluated courses (all cycles)	participation
FASS	3,43	58	45%
FENS	3,37	67	44%
FBA	3,43	26	47%
FLW	3,65	8	73%